BOPARC
MORGANTOWN BOARD OF PARKS AND RECREATION

BOPARC POLICY ON REFUNDS/CANCELLATIONS/TRANSFERS

CAMPS/PROGRAMS/ACTIVITIES:

It is the assumption of all parties concerned that the person registered for a BOPARC activity intends to take part in the activity and will assume the space allocated for the individual participation. Registration is non-refundable unless a waitlist is in force and a paid substitution is made. A 25% administrative fee may apply. BOPARC reserves the right to cancel, combine or alter programming, including staffing, and to make other changes that may become necessary to ensure a quality experience for all participants. If BOPARC cancels a program/activity due to weather or other unforeseen circumstance, an alternate date will be offered if available. If no alternate date is available, a refund will be processed. Partial attendance to camp or activity will not be pro-rated. Transfers within the current season will be allowed only when the following conditions apply: The request must be made at least five business days prior to the activity start date, a waitlist for the original activity is in force, providing for a paid substitution of the space and an opening exists in the desired program. All payments made as part of a SUMMER CAMP PAYMENT PLAN are non-refundable.

PAVILIONS, MARILLA CENTER, WILES HILL GYM, PRIVATE POOL RENTALS, ICE ARENA PARTY ROOMS:

Cancellations with 30 or more days' notification will receive a refund less 25%. Cancellations made between 29 and 15 days of rental date will receive a 50% refund. There will be no refunds on cancellations made with 14 days or less notice. Refunds will be processed via check unless otherwise stated by BOPARC. Please allow 2-4 weeks to receive your refund.

DORSEY'S KNOB LODGE:

Dorsey's Knob Lodge requires a 10% non-refundable deposit. Balance of reservation is charged 30days prior to check-in date. Cancellation must be received 31 days prior to check-in or renter will be charged full balance due. A ONE-TIME transfer of dates is allowed (outside of 30 days) without penalty. Future transfers will require an additional 10% non-refundable deposit.